






Infotrend is a SBA certified 8(a) Small Business that helps manage and solve Business and Technology challenges in data, emerging technologies and training. We are experts in deploying timely, agile solutions to solve complex issues. We can make a difference because we understand the tools, standards, and techniques required to reduce risk and increase efficiency.

 <p><b>IT Solutions</b></p>	 <p><b>Data and Legal Solutions</b></p>	 <p><b>Management Consulting</b></p>	 <p><b>Business Automation</b></p>	 <p><b>Training and Knowledge Management</b></p>
<ul style="list-style-type: none"> <li>• Software Engineering</li> <li>• Cloud</li> <li>• Data Analytics</li> <li>• Cyber</li> <li>• Blockchain</li> </ul>	<ul style="list-style-type: none"> <li>• eDiscovery Lifecycle Management</li> <li>• Data Governance</li> <li>• FOIA</li> <li>• Litigation Support</li> <li>• Information Architecture</li> <li>• Data Standards</li> </ul>	<ul style="list-style-type: none"> <li>• Strategic Alignment</li> <li>• PMO Setup</li> <li>• Program/Project Management</li> <li>• Risk Management</li> <li>• CIO Support Services</li> </ul>	<ul style="list-style-type: none"> <li>• Robotic Process Automation</li> <li>• Document Process Interactions</li> <li>• Streamline Processes</li> <li>• Process Improvement</li> <li>• Process Automation</li> </ul>	<ul style="list-style-type: none"> <li>• Curriculum Development</li> <li>• Training Delivery</li> <li>• Knowledge Management</li> <li>• Gamification</li> <li>• Instructional Design</li> </ul>

**Customers Served**     

**Tools Used**





















 **Offices in College Park, MD and Washington, DC**

 **CAGE CODE:** 5UOE2  
**UEI:** KWCXRVLB3VF7  
**DUNS:** 142444475  
**NAICS Codes:** 541519, 541512, 541611, 518210, 541511

 **Contract Vehicles**  
 SEC ONE IT  
 GSA IT-70  
 GSA PSS  
 GSA 8(a) STARS III

# Past Performance

IT Solutions

Management Consulting

Data & Legal Solutions

Training/Knowledge Management

## SEC



### Blockchain and Digital Asset Support (BDAS)

Infotrend supports SEC OIT initiative to implement an enterprise repository for blockchain and digital asset market data to provide a foundation for enterprise digital asset analytics for the Commission. In this regard, we provide data ingestion, integration, and visualization support, as well as infrastructure design support, to operationalize this repository.



### Electronic Discovery Support of Litigation (EDSL)

Infotrend supports EXAMS and ENF divisions and has the responsibility to collect, receive, process, and store paper and electronic submissions from Federal securities inspections, examinations, investigations, and litigation. We provide data/document conversion/migration; receipt and logging of productions; Electronic File Processing (EFP) or Electronic Document Discovery (EDD); eD2.0 system administration support; and records management support.



### Cloud Based Electronic Discovery (eD3)

Infotrend performs contract management, application modernization, project management, service management, cloud migration, COTS tool support design, configuration, testing, data and document migration, production deployment, training, and production support of the SEC electronic Discovery 3 (eD3) cloud application (Azure) in accordance with SEC OIT Life Cycle policy, procedures, and documentation requirements, current and future, for the duration of this contract.



### SharePoint Modernization and Training

In support of the EXAMS division effort to Migrate and Modernize their SharePoint Intranet site and have migrated from SharePoint 2013 on-prem to classic 2019 on-prem solution as phase 1. Under Phase 2, we moved classic 2019 on-prem to Office 365 SharePoint Online environment. We train site owners with editing the new SP sites in addition to developing and testing sites per user requirements.



### eDiscovery Support for National Exam Support Services (NESS) BPA

We provide technical and software subject matter expertise to the Office of Technology Services (OTS) and EXAMS. Our SMEs define and maintain the architectural frameworks/patterns, processes, standards and guidelines related to litigation support systems and data architecture.



### Enterprise Business Intelligence (BI) Support Services

We provide expert process management to facilitate automated project intake and delivery of new BI solutions, sustain O&M of BI platforms, implement a cloud migration strategy, and increase BI literacy and intuitive access to self-service capabilities. Integrating BI with other enterprise transformation roadmaps including mobile, cloud, and data management, the SEC can elevate its analytics and data maturity and ensure proactive, data-driven, and actionable decisions that align with strategic objectives. We support 5000+ employees at the SEC.



### Business Analysis, Application, Program and Project Support (BAPS) Services

The Division of Trading and Markets (TM), Office of the Managing Executive (OME) directs business, operational, administrative, and support programs and activities and recently established a new office, Business Innovation and Technical Solutions (BITs). Infotrend supports the SEC's Division of Trading and Markets (TM) through our business analysis, application, program, and project support services (BAPS).



### Security Based Swaps (SBS) Data Analytics and Reporting Surveillance Support Services

Infotrend provides support as it related to the design and analysis of the business architecture, data management and retention, functions, goals, processes, systems, and security. Our team is responsible for processing SBS data and/or filings reported, and providing analytical support to the Divisions' compliance reporting, monitoring, and surveillance of financial firms registered with the SEC and other market participants.

## FDA



### Center for Devices and Radiological Health (CDRH) Digital Transformation

Infotrend is part of team providing services to address the strategic needs of Food and Drug Administration (FDA), CDRH through the Digital Transformation program. Infotrend leverages DevSecOps throughout Development, Modernization, and Enhancement (DME) and O&M activities. This program supports the creation of a new enterprise platform that aligns systems and data to business processes and the potential replacement of all current business and data systems.



### Electronic Submissions Program (ESP)

We manage upwards of 1500 data submission in various formats. We provide Operations and Maintenance (O&M) and System Life Cycle Management support services including planning, design, development, testing, upgrades and deployment.

## Google



### Salesforce Configure, Price, Quote (CPQ)

The Salesforce CPQ project streamlined and standardized various disparate systems throughout the organization. These included excel, home grown, and ad hoc systems. Salesforce CPQ was chosen for its flexibility and ability to grow with the added product catalog and the leadership and stakeholders continue to grow its implementation and find value. This implementation will be used to price and quote Google services to global Enterprises.

## CFPB



### Legal Technology Support Services (LTSS)

Infotrend supports CFPB's Chief Data Office with help desk services, technical enhancements, COTS tool implementations, public communications management (docket management), infrastructure management, capacity management, AWS cloud migration services, Electronic Discovery (eDiscovery) and Technical Support Services with our team of SMEs.

## The Utah Office of the Governor



### Salesforce Integration and Implementation

We implemented Salesforce Service Cloud and Live Agent case management process and added automation/transparency to improve constituent engagement program. This added/improved analytical reporting on constituent cases and interactions in various capacities be it sourced via web, email, and phone or in person. This project allowed staff to clearly see, respond, and resolve cases in an organized and accountable way.

## NHI



### Management Consulting and Training Services BPA

Infotrend supports NHI in providing flexible learning solutions to highway professionals across the US, to improve the safety and delivery of training programs and aid the NHI in becoming the "Go To" organization with Federal Highway Administration (FHWA) for training development and delivery. Our objective is to modernize the NHI's courses, course development and delivery process, customer support, and overall program management.

Infotrend

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