






CAPABILITY STATEMENT

Core Competencies

ATG Innovations (ATGI) delivers high quality outcomes for our clients. As a Small Business Administration (SBA)-certified Woman-Owned Small Business (WOSB), we proudly provide mission critical services in support of Federal agencies in three primary domains:

-  **Enterprise Transformation:** Increase client efficiency and effectiveness via our strategic planning, organizational change management, Agile project management, business process management, workflow/automation, and transition expertise.
-  **Technology Management:** Delivering system design, lifecycle software services, cybersecurity and compliance, Information Technology Service Management (ITSM) and documentation support utilizing industry-standard quality assurance processes.
-  **Customer Experience:** Improving the user experience for citizens navigating Federal online systems by providing human centered design services, communication and engagement, and journey mapping.

Company Differentiators

- **Velocity:** Nearly 90 percent efficiency gained for our clients through our data analysis and process engineering methodologies
- **Mission Alignment:** Our Agile Reachback Process™ delivered 420 specialists with a 95% client acceptance rate enabled accelerated global system implementation
- **Culture:** Our Exclusive Employee Experience (E3) results in a < 3% voluntary annual employee turnover rate fostering client mission success

Past Performances

DoD Healthcare Management System Modernization (DHMSM); Sub to Leidos

- Ensure bi-directional system communication of >7.2B messages annually, across >2K connections, with 99.9999% success rate
- Conduct incident resolution of 6,000 annual incidents exceeding SLA requirements; leverage automation to resolve data flow issues and improve incident resolution speed
- Increased system availability 15% in 45 days utilizing workflow automations

National Institutes of Health National Heart, Lung, and Blood Institute for Office of the Chief Information Officer Risk Management Framework; Sub to Coalfire Federal

- Lead independent, comprehensive assessments of management, operational, and technical security controls for on-premise and cloud-hosted systems to determine overall effectiveness of controls
- Document security assessment findings related to system vulnerabilities, threats, likelihood, impact, risk discussion/rating, and recommend corrections for deficiencies

Veterans Affairs Electronic Health Record Modernization (VA EHRM); Sub to: Oracle Health

- Design, develop, and support system architecture, and software development; instructional design and training course delivery
- Migrated >23M Veteran health records successfully to centralized platform; interface with 65 unique data sources to extract, clean, normalize and import data into new EHR system, ensuring continuous synchronization
- Utilize process automation to manage the Integrated Master Schedule and subordinate schedules; produce 2,000 deliverables and business intelligence reports

ATG Innovations, LLC (ATGI)

UEI: XHDI A8P47N75
CAGE: 8DTN8
NAICS: 541512, 541611, 541690, 541990, 611420

Contract Vehicles: Accept government credit and purchase cards
GSA MAS Schedule: 47QTCA22D0064

Categories (SINS): 54151HEAL, 611420
Certifications: WOSB, EDWOSB, SB
QA Certifications: ISO 9001:2015; ISO 20000-01:2018; ISO 27001:2013

Perform work in

40 states and **10** countries 

110+  Successful Task Orders

CONTACT US

Sarah Sanchez
 2017 Woodford Rd., Vienna, VA 22182-3731

P | 816.648.6745
 E | ssanchez@atgi-llc.com

<https://www.atgi-llc.com>