

# **CAPABILITY STATEMENT**

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#### **ABOUT**

Helping government improve processes and modernize technologies.

### **PAST PERFORMANCE**

## **Transportation**

Illinois | Maryland | Missouri | Montana New Jersey | Oregon | Pennsylvania | South Carolina | Wisconsin | Wyoming

### **Taxation**

Delaware | DC | Maryland | New Jersey Maine | Nevada | Pennsylvania | South Dakota | Texas | Vermont | Virginia

### Labor & Workforce

Maryland | New Jersey | New York Vermont | West Virginia

### **SAMPLE PROJECTS**

- Strategy and Business Case
- Planning and PMO Setup
- Modernization Governance Implementation
- IV&V for \$50M+ Enterprise System Modernizations
- Call Center Customer Journey Mapping
- RFP Development
- Business Process Analysis and Improvement
- Data Modernization and Conversion

#### **SYSTEM MODERNIZATION**

- Strategic Planning & Visioning
- Project Management, PMO & Governance
- IV&V and Oversight
- Journey Mapping / CX
- Requirements Analysis
- Business Process Improvement
- Data Modernization / Conversion
- RFP & Procurement Support
- Testing and Quality Assurance
- Organizational Change Management

#### **DIFFERENTIATORS**

- 60 year track record
- Government operations and technology domain expertise
  - Transportation
  - Taxation
  - Finance & Accounting
  - Labor & Workforce
  - Human Services
- Prime Contractor to 20 State Agencies
- Front-line customer-facing operations