IMC Capability Statement

Innovative Management Concepts, Inc. (IMC) has achieved successful performance on more than 130 Federal prime contracts since 1989. IMC has provided its Federal and commercial clients with cutting-edge information technology solutions by placing a high priority on modernization, enhancing business processes through technology, and creating efficiencies through automation.

IMC's experience covers a wide range of services including:

- Managed IT Services, Using ITIL Processes and Best Practices
- IT System and Network Development, Management, and Modernization
- Software and Web Development (Agile, including SAFe)
- Business Intelligence and Data Analytics, including Data Management and Knowledge Management
- Software Quality Assurance (SQA) and IV&V
- System, Software, and Cloud Cybersecurity, including Cyber Compliance and Governance
- Cloud/Hosting Services and Data Center Professional Services
- Program Management and Strategy, including IT and Data Governance

IMC has provided IT solutions and services to the Departments of Defense, Energy, Health and Human Services, Homeland Security, Justice, Transportation, Treasury, Veterans Affairs, and the General Services Administration.

*The breadth and depth of experience in our core services makes IMC a **low-risk, high-reward** choice for Government IT contracts/task orders.*

IMC Differentiators

- IMC has a Defense Counterintelligence Security Agency (DCSA) Top Secret Facility Clearance, Defense Contract Audit Agency (DCAA)-audited indirect rates and approved accounting system for cost type contracting, and a third-party CPA-approved estimating system.

- IMC has been appraised at Maturity Level 3 of the CMMI Institute's Capability Maturity Model Integration (CMMI)® for Development (CMMI-DEV) and Services (CMMI-SVC), demonstrating we are a process-driven organization and a mature provider of IT solutions and services to existing and potential clients. Our defined standard process frameworks ensure that best practices are not only adopted once but captured and used over the long term.

- IMC's commitment to quality is evidenced in our International Standards Organization (ISO) certifications: *ISO 9001 Quality Management, 20000-1 IT Service Management, 27001 Information Security Management,* and *ISO 14001:2015 Environmental Management System.* These certifications demonstrate that IMC has established, verified standards of quality and capability.

- IMC understands IT best practices and we use them to help clients overcome technology challenges and resistance to technological changes. We have a large group of certified Project Management Professionals, experienced ITIL practitioners from Foundation to Expert, and multiple IT and cybersecurity certifications.

- IMC has a successful track record of attracting and retaining top talent, with an excellent benefits package and positive team working environments.

Company Information

TIN: 54-1516173
ueID: E1KJG94MCPL7
CAGE Code: 06WG5

Top Secret Facility Clearance

IMC's Primary NAICS:

- 519130 - *Internet Publishing and Broadcasting and Web Search Portals*
- 517311 - *Wired Telecomm. Carriers*
- 518210 - *Data Processing, Hosting, and Related Services*
- 541511 - *Custom Computer Programming Services*
- 541512 - *Computer Systems Design Services*
- 541513 - *Computer Facilities Management Services*
- 541519 – *Other Computer Related Services*

IMC accepts Government Purchase Cards.

IMC's Prime Contract Vehicles:

- ❋ NITAAC CIO-SP3 SDVOSB & SB
- ❋ Army ITES 3S
- ❋ GSA MAS *(SINS 54151S, 54151HIT, 54151HACS, 54151ECOM, 518210C)*

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Dulles, VA 20166

IMC has employees in 20 CONUS states and Washington, D.C., as well as in Hawaii, Japan, and Korea.

IMC's IT Experience – Current and Recent Prime Task Orders/Contracts

- Enterprise Services Integration and Modernization to enable effective sustainment and modernization of C4 and IT systems for the **USARPAC G6** – services include site survey, engineering, design, procurement, logistics, implementation, operations and maintenance, knowledge management, cybersecurity, and training.

- Enterprise-level onsite IT support services using the ITIL framework for the **Army National Guard, National Capital Region, Network Enterprise Center**, including help desk**,** LAN management, systems administration, cybersecurity, web services, mobile device management, COOP Support, VTC, hardware, and software management.

- Business process and business case support services for the **United States Marshals Service (USMS)** Information Technology Division, including portfolio analysis/alignment, enterprise data governance analysis/development, enterprise risk management analysis/development, financial management analysis/support, and procurement support and subsequent IT requirements analysis services necessary to develop and/or acquire technology solutions across the agency.

- Maintenance of technical platforms, functionality, and stakeholder engagement for the **Department of Homeland Security Cybersecurity and Infrastructure Security Agency's** Critical Infrastructure Information Sharing Environment, including the Critical Infrastructure Communities of Interest on the Homeland Security Information Network – Critical Infrastructure.

- Supporting the mission of the **Department of Health and Human Services (HHS) Administration for Children and Families (ACF)** by maintaining the security environments for ACF systems and supporting the full scope of information security services to ensure information security requirements are integrated into the ACF system development life cycle.

- Operational test and evaluation IV&V services for activities surrounding planning, design, development, test, and operations of the Secure Flight system for the **Transportation Security Administration** and IV&V support for the **DHS Office of the Chief Financial Officer** Financial Systems Modernization Joint Program Management Office.

- Support **Internal Revenue Service**'s IT Strategy and Planning, Business Planning and Risk Management Office and Enterprise Intake Branch for maintenance of the Project and Portfolio tool and Work Request Management System.

- DevSecOps continuous capability development/sustainment support for the **Air Force Material Command's Enterprise Environmental Safety and Occupational Health** organization to maintain/enhance baselines (software, technical, and online repositories), help desk tier I-III services, and data stewarding activities for the Enterprise Environmental Safety and Occupational Health Management Information System.

- Full software development lifecycle activities to preserve and enhance the Air Force Reliability and Maintainability Information System (REMIS) for the **Air Force Life Cycle Management Center (AFLCMC) Logistics Legacy Systems Division AFLCMC/HIM**, including systems engineering, Agile development, operations and sustainment, platform support, database administration and help desk support, system and software maintenance, cybersecurity, and training.

- Technical and expert support for the **Air Force Chief Data Officer** for program management, strategy and governance, data capabilities, risk management, quality and data assurance, policies/standards and transparency, strategic communications, education and training, and the Air Force Data Factory.

- Enterprise-level IT support using ITIL framework for the **Department of Energy's Western Area Power Administration**, including network administration, help desk support, LAN management, cybersecurity, web services, Oracle data services, Maximo services, SCADA programming, VTC, Agile DevOps, and SharePoint/KM services.

- Database and server administration, GIS, COOP, and web development for the **Department of Transportation, Federal Highway Administration**.

- Multiple **U.S. Department of Veterans Affairs** contracts, including integration support and software development for the VA's Consolidated Mail Outpatient Pharmacy and technical support to the Office of Information Security in support of VA efforts regarding the security of Cloud initiatives and projects of various sizes/complexities.

Forefront Digital Technologies
SDVOSB
Primary NAICS 541519

Unique Entity ID - TK9YVE5U8JN8
CAGE/NCAGE - 9DVJ0

GSA Multiple Award Schedule (MAS) 47QTCA24D001M
Special Identification Numbers:
- 54151S (IT Professional Services)
- 518210C (Cloud Computing)
- 541990RISK (Risk Assessment and Mitigation Services)

Protegee - MBL Technologies, Inc.

- Year established 2007
- Employees: 57
- FCL – TS/SCI (non-possessing) – TS through House of Reps and TS/SCI through DIA subcontract.
- Certifications - ISO/IEC 9001:2015, ISO/IEC 27001:2013, ISO/IEC 17020
- GSA Schedule Holder MAS #: GS-35F-0475X (SINS: 54151S, 54151HACS, 54151HEAL (Health IT), and 518210C (Cloud).
- GSA MAS - 10-year Blanket Ordering Agreement (BOA) at FDIC
- Current and recent prime contracts – **USDA (Forest Service),** Department of Education, Centers for Medicare and Medicaid Services, House of Representatives, Consumer Financial Protection Bureau (CFPB), Nuclear Regulatory Commission (NRC), Federal Deposit Insurance Corporation (FDIC)

RightInnovative Technology Concepts (RiTC)
SDVOSB
Primary NAICS 541512

Unique Entity ID - P8W9RFGFDT11
CAGE/NCAGE - 9CDW8

Protegee - RightDirection Technology Solutions, LLC

- Year Established 2007
- Employees: 132
- FCL: Top Secret
- DCAA Approved for Cost Type Contracting
- Certifications - ISO 9001:2015, ISO/IEC 20000-1:2018, and ISO/IEC 27001:2013
- CMMI DEV Level 3
- GSA Schedule Holder MAS #:GS35F237AA (SIN 54151S)
- GSA 8(a) STARS III #:47QTCB21D0030
- NITAAC CIO-SP3 GWAC Contract # HHSN316201800033W (SDVOSB)
- NITAAC CIO-SP3 GWAC Contract #: HHSN316201800054W (HUBZone)
- Navy Seaport-NXG Contract #: N00178-19-D-8420
- FAA eFAST Contract # DTFAWA-13-A-00074
- Current and Recent Prime Contract Customers: Department of Defense (Defense Threat Reduction Agency, US Army, US Army National Guard Bureau, Army Research Office/Army Research Laboratory, Defense Logistics Agency), Department of State, Department of the Treasury, Bureau of Fiscal, National Science Foundation, Center for Disease and Control, Department of Commerce, Department of Homeland Security, US Military Entrance Processing Command