![Paltech - Planning and Learning Technologies, Inc. logo]

PAL Technologies, Inc. (Paltech) is a **Certified Veteran Owned Small Business (VOSB)** with over 30 years of experience. Since our founding in 1987, we have been driven by our core values:

Customer Service | **Customer Satisfaction** | **Ethical Behavior**

To institutionalize these values, we are registered with the International Standard Organization (ISO) as an **ISO 9001:2015 Certified** company. The definition of quality in the ISO world is to understand the needs of the customer and enhance their satisfaction. This level of customer-defined quality is ingrained in the products and services we provide and at every level of project implementation. Adhering to ISO quality assurance standards, Paltech's refined corporate structure and program management processes ensures the delivery of quality services and products.

SERVICES & SOLUTIONS

Training and Learning

Paltech provides adaptable, customized, effective training and learning solutions that meet a variety of unique customer needs. Through a variety of delivery methodologies, we improve job skills that enable personnel to perform assignments effectively, improve organizational performance, and ensure mission accomplishment.

Areas of Expertise
- Instructor-Led Training (ILT)
- Virtual ILT
- Web-based Training and eLearning
- Blended Learning
- Mobile Learning
- Microlearning
- LMS Design, Development, Implementation and Administration

Human Capital

Paltech provides innovative, reliable executive development and succession planning to support strategic Human Capital management for both public and private sector clients. This includes evaluation and assessment services delivered through MENTOR® - our proven research-based leadership assessment system enabling effective executive recruitment, selection, and development.

Areas of Expertise
- Leadership Assessment
- Executive Development
- Performance Management
- Fellows Programs
- Recruiting/Talent Management
- Strategic Planning

Program Management

Paltech manages programs and maximizes staff and organizational productivity and performance for a variety of public and private sector clients. We provide multi-skilled teams at client sites, effective program communication and reporting, and a high level of performance within budget and schedule requirements.

Areas of Expertise
- Outreach and Strategic Communications
- Conference Planning and Management
- Program Monitoring and Evaluation
- Staff Augmentation

Web & App Development

Paltech designs, develops, enhances, debugs, and implements a range of software applications, including web-based apps. We have expertise in languages including C#, VB.Net, and ASP.Net. Our staff can troubleshoot production problems related to software applications, ensure compliance with client IT security standards, and coordinate conversion and/or integration projects.

Areas of Expertise
- Responsive Web Design
- Mobile Application Development
- Database Development and Maintenance
- User Interface Design – UI/UX

CUSTOMERS

Department of Commerce (DOC)
- Office of Training and Knowledge Management (OTKM)
- National Oceanic and Atmospheric Administration (NOAA)
- Bureau of Economic Analysis (BEA)

Department of Defense (DOD)
- Civilian Personnel Management Service (CPMS)
- Defense Acquisition University (DAU)
- National Defense University
- US Army (USA)
  - Training and Doctrine Command (TRADOC)
  - US Army Forces Command (FORSCOM)
- US Navy (USN)
  - Naval AIR Systems Command (NAVAIR)

Department of Education (ED)
- Office of Special Education and Rehabilitative Services (OSERS)
  - Rehabilitative Services Administration (RSA)

Department of Energy (DOE)

Department of Homeland Security (DHS)
- Federal Emergency Management Agency (FEMA)
- United States Coast Guard (USCG)

Department of Labor (DOL)

Department of State (DOS)
- Bureau of International Narcotics and Law Enforcement Affairs (INL)
- Foreign Service Institute (FSI)

Department of Health and Human Services (HHS)
- Administration for Children and Families (ACF)
  - Administration on Children, Youth and Families (ACYF)
  - Children's Bureau (CB)
  - Family and Youth Services Bureau (FYSB)
  - Office of Head Start (OHS)
  - Office of Refugee Resettlement (ORR)
- Food and Drug Administration (FDA)
- HHS University
- National Institutes of Health (NIH)
- Office of the Assistant Secretary for Health
  - Office of Adolescent Health (OAH)
- Office of the Assistant Secretary for Planning and Evaluation (ASPE)

Department of Transportation

- Federal Highway Administration (FHWA)
  - National Highway Institute (NHI)

Department of Veterans Affairs (VA)

Federal Deposit Insurance Corporation (FDIC)

National Labor Relations Board (NLRB)

Office of Personnel Management (OPM)
- Training and Management Assistance

Social Security Administration (SSA)

United States Agency for International Development (USAID)
- Global Health (GH) Bureau
- Middle East (ME) Bureau

PRIME CONTRACT VEHICLES

GSA	**HHS**	**DOC**	**US NAVY**
- One Acquisition Solution for Integrated Services Small Business (OASIS SB) – Pool 1 - Human Capital and Training Solutions – Small Business (HCaTS - SB) - Professional Services Schedule (00Corp) - General Purpose Commercial Information Technology Equipment, Software, and Services (70)	- PSC IDIQ	- BEA BPA	- SeaPort-e